

City of Mountain View 2022-2023 Garbage and Recycling Services Fact Sheet

<u>CITY CONTACT(S)</u>	<u>GARBAGE HAULER (S)</u>	<u>RECYCLING HAULER (S)</u>	<u>YARD TRIMMINGS</u>
<p>Jennifer Cutter City of Mountain View P.O. Box 7540 Mountain View, CA 94039-7540 (650) 903-6311 Fax: (650) 962-8503</p> <p>Email: Jennifer.Cutter@MountainView.gov</p> <p>City Website: www.mountainview.gov</p> <p>City Recycling and Zero Waste Website: www.MVRecycle.org</p>	<p>Recology Mountain View 935 Terra Bella Avenue Mountain View, CA 94043 (650) 967-3034 Fax: (650) 967-1260</p> <p>Email: ContactUsRMV@Recology.com</p> <p>Hauler Website: www.recologymountainview.com</p> <p>Contract end date: 7/2031 Next review date: Reviewed at the beginning of each fiscal year</p>	<p>Recology Mountain View 935 Terra Bella Avenue Mountain View, CA 94043 (650) 967-3034 Fax: (650) 967-1260</p> <p>Email: ContactUsRMV@Recology.com</p> <p>Hauler Website: www.recologymountainview.com</p> <p>Contract end date: 7/2031 Next review date: Reviewed at the beginning of each fiscal year</p>	<p>Recology Mountain View 935 Terra Bella Avenue Mountain View, CA 94043 (650) 967-3034 Fax: (650) 967-1260</p> <p>Email: ContactUsRMV@Recology.com</p> <p>Hauler Website: www.recologymountainview.com</p> <p>Contract end date: 7/2031 Next review date: Reviewed at the beginning of each fiscal year</p>

<u>GARBAGE/RECYCLING PROGRAM INFORMATION</u>	
PROGRAM ESTABLISHED	October 1987 and updated in 2004 with recycling split-cart.
COLLECTION SCHEDULE	Recycling is collected every other week and compost (yard trimmings and food scraps) are collected every week, same day as garbage collection.
CONTAINER ISSUED	SFD: Recycling split-cart. One side is newspaper and mixed paper, and the other side is for containers including metal cans, glass bottles and jars, and plastic bottles, tubs and jugs. MFD: Two carts (mixed paper and containers).

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SERVICES	
CLEAN-UP SERVICE	<p>Clean-up services provided through “On Call Plus”, including large items. Properties with 8 or less units using individual garbage carts (or mobile homes, townhouses and condominiums) are eligible for On Call Plus. Eligible residents receive two free On Call Plus appointments per calendar year for collection of trash, yard trimmings, bulky items (e.g., furniture and household appliances), electronic waste, and bagged clothing/textiles. On Call Plus appointments are exchangeable for a free voucher to the SMaRT transfer station in Sunnyvale, which expires yearly. Residents may obtain a third voucher. Call Recology at (650) 967-3034 or ContactUsRMV@Recology.com to schedule an appointment or obtain voucher.</p> <p>Multi-family complexes not eligible for the On-Call Plus Clean-Up program (apartments with nine-plus units) are entitled to two bulky item collection events per year; only the property manager/owner may schedule this service with Recology at (650) 967-3034 or ContactUsRMV@Recology.com. Apartments can arrange additional collections through Recology for a fee.</p>
DEBRIS BOX INFORMATION	<p>Recology is the City’s exclusive franchised waste hauler for recycling or debris roll-off box services. If your general contractor subcontracts to and pays a roll-off box company, it must be Recology. No other roll-off box company may be used. Per City Code, no other roll-off box hauler may be used unless:</p> <ul style="list-style-type: none"> • The materials are self-hauled by a State-licensed contractor, working at the site, who owns and hauls their own box or truck, and the hauling is an incidental part of total services (e.g. roofers, landscapers); or • The materials are sold or donated to a recycling hauler or processor, who does not require payment of any kind for the collection, transportation, transfer or processing; materials are kept source-separated on site (i.e. box of metal, box of drywall); and the hauler has <i>both</i> a City franchise and business license.
EXCLUSIVE COMMERCIAL FRANCHISE AGREEMENT	<p>The City of Mountain View has an exclusive franchise agreement with Recology to provide all residential, commercial and industrial garbage, recycling and debris box services. Commercial food waste collection is also offered. Independent haulers may only collect source-separated recyclables (e.g. cardboard only in one bin or compactor) from businesses <i>provided</i> they do so free of charge and are specially licensed with the City.</p> <p>*Contact the City of Mountain View with billing questions at (650) 903-6317 or RevenueStaff@MountainView.gov.</p>
CLOTHING/TEXTILE COLLECTION	<p>Residents with curbside service may place clothing and textiles in plastic bags, tie off, and securely attach a sign that says “textiles” then put the bag on top of their compost cart or next to their trash carts on collection day. Multi-family property managers/owners may arrange with Recology to offer a central textile collection location for their residents, which Recology would service no more than once per quarter (limit 2 cubic yards per service).</p>
ELECTRONIC WASTE	<p>Mountain View residents may bring electronic waste to the Mountain View Recycling Center or the SMaRT Station® for recycling at no charge. Also accepted in On-Call Plus appointments (see “Clean-Up Service” above).</p>
EXTRA GARBAGE STICKERS	<p>Purchase extra garbage stickers for \$6 from most Mountain View Safeway stores, City Hall (Finance Department, 2nd floor), or the Mountain View Recycling Center (Tuesdays-Saturdays, 9 am – 4 pm). Attach one sticker to each 32-gallon garbage bag and place next to garbage cart.</p>
HOLIDAY TREE REMOVAL	<p>Holiday tree collection program for single-family and multi-family properties is offered for a four-week period following Christmas Day (exact dates vary from year to year). Contact Recology Mountain View at (650) 967-3034 or ContactUsRMV@Recology.com for more information.</p>
HOME COMPOSTING WORKSHOPS	<p>Call the Hotline at (408) 918-4640 or visit www.ucanr.edu/compost for information on upcoming composting workshops. Residents may pick-up free compost and mulch at the SMaRT Station (301 Carl Rd., Sunnyvale). Bring your own shovel and containers. Limit of 96-gallons per week for each material type. Call ahead to check availability, (408) 752-8530.</p>

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HOUSEHOLD HAZARDOUS WASTE	Call (408) 299-7300 or visit www.HHW.org to schedule a drop-off. In addition, there is typically one HHW temporary drop-off event held in Mountain View annually in August.		
JUNK (LARGE-ITEM) PICK UP	See “Clean-Up Service” above for large item pick-up information and eligibility. Eligible single family and multi-family properties may find a list of accepted materials at www.mountainview.org/cleanup		
PAPER SHREDDING EVENTS	Confidential document shredding events are held three times a year at the SMaRT Station for residents of Sunnyvale and Mountain View. Call (650) 903-6311 or visit www.MVRecycle.org for dates and times (typically one Saturday morning in April, August and November). Limit of five bags/banker boxes per resident. Proof of residency required.		
PILOT PROGRAM(S)	Food Scrap collection at the Mountain View Recycling Center (sign-ups required) is available for multi-family residents that do not have food scraps service. Sign up here: https://docs.google.com/forms/d/e/1FAIpQLSeENKhh_VgwYHVB-0djxrC757gpZYCpHE8s-7dhIvcIhlm0sQ/viewform?usp=sf_link		
RECOMMENDED LANDFILLS	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; text-align: center; vertical-align: top;"> <p>TRANSFER STATION (Disposal site) and BUY-BACK/DROP-OFF CENTER</p> <p>SMaRT Station →</p> <p>Owned in partnership with the Cities of Mountain View, Palo Alto and Sunnyvale. Operated by Bay Counties on City of Sunnyvale property. 301 Carl Road Sunnyvale, CA 94089 (408) 752-8530</p> </td> <td style="width: 50%; text-align: center; vertical-align: top;"> <p>BUY-BACK/DROP-OFF CENTER</p> <p>Mountain View Recycling Center</p> <p>Operated by Recology on City Property 935 Terra Bella Avenue Mountain View, CA 94043 (650) 967-3034</p> </td> </tr> </table>	<p>TRANSFER STATION (Disposal site) and BUY-BACK/DROP-OFF CENTER</p> <p>SMaRT Station →</p> <p>Owned in partnership with the Cities of Mountain View, Palo Alto and Sunnyvale. Operated by Bay Counties on City of Sunnyvale property. 301 Carl Road Sunnyvale, CA 94089 (408) 752-8530</p>	<p>BUY-BACK/DROP-OFF CENTER</p> <p>Mountain View Recycling Center</p> <p>Operated by Recology on City Property 935 Terra Bella Avenue Mountain View, CA 94043 (650) 967-3034</p>
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RECYCLING CENTER DROP-OFF	<p>Residents may bring their recyclable materials to either the Mountain View Recycling Center (operated by Recology on City property) at 935 Terra Bella Avenue near the intersection of N. Shoreline Blvd. near Highway 101, (650) 967-3034; or to the SMaRT Station in Sunnyvale at 301 Carl Road near the intersection of Caribbean and Borregas Avenues (408) 752-8530.</p> <ul style="list-style-type: none"> ❖ The Mountain View Recycling Center accepts the same recyclables (during drop-off hours) as the curbside program, plus: textiles (unusable clothes, sheets, towels, blankets); scrap metal less than 6 feet long (aerosol cans, pots/pans., trays, tools); household batteries; used cooking oil; compact fluorescent light bulbs (no tubes). ❖ The SMaRT Station accepts the same recyclables as curbside program, plus: scrap metal; motor oil (10-gal limit) and filters; used cooking oil (10-gal limit); auto batteries; household batteries; fluorescent tubes and bulbs (limit 20); thermostats and thermometers; and anti-freeze. 		
SOLID WASTE ENFORCEMENT	<p>Commercial/Industrial Mountain View Recycling and Zero Waste staff at (650) 903-6311.</p> <p>Illegal Dumping/Litter For illegal dumping or litter on private property, contact Code Enforcement at (650) 526-7713. For illegal dumping or litter in the public right of way, contact Public Services Department at (650) 903-6329.</p> <p>Recycling Theft (Scavenging) Mountain View Police Department (Non-Emergency): (650) 903-6395</p>		

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SOLID WASTE ORDINANCES	<p>Reusable Bag Ordinance:</p> <ul style="list-style-type: none"> ❖ All retail establishments are prohibited from providing a carry out bag to a customer at the point of sale, except a recycled content paper bag or a reusable bag may be provided for a minimum charge of 10 cents. Defined protective bags are exempt. <p>Foodware Ordinance:</p> <ul style="list-style-type: none"> ❖ Restaurants are prohibited from using polystyrene foam service ware whether for dine-in or take-out. Retailers are prohibited from selling polystyrene foam service ware and coolers such as foam cups, plates or ice chests. ❖ Effective January 1, 2023: <ul style="list-style-type: none"> • All non-reusable foodware (plates, bowls, boxes, cups, clamshells and other containers) used by Food Providers must be compostable in the City's organics program or made entirely of aluminum, which is accepted in the City's recycling program. Non-reusable plastic foodware is prohibited, including compostable plastic. (City of Mountain View Food Service Ware Ordinance) • Compostable foodware used by Food Providers must be certified as free of per- and polyfluoroalkyl substances (PFAS) by a City-approved third party. State law prohibits the distribution or sale of disposable foodware made of paper, paperboard or other natural fiber that contains PFAS. (City of Mountain View Food Service Ware Ordinance and State Assembly Bill 1200). • Food Providers may not provide straws, stirrers, toothpicks or food picks made of plastic (including "compostable" plastic), with the exception of plastic straws on request to those with medical needs. (City of Mountain View Food Service Ware Ordinance) <p>For more information: www.mountainview.gov/foodware</p> <p>Call Solid Waste and Recycling staff at (650) 903-6311 or Recycle@MountainView.gov for information.</p>
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SINGLE FAMILY RATE INFORMATION					
TYPE		FEE*	SERVICE		COMMENTS
			Front Yard	Back Yard	
Garbage	Refuse, 32-gallon cart	\$39.35	X	*	Refuse is collected from carts provided by Recology at no rental charge.
	Refuse, 20-gallon cart	\$27.00	X	*	Refuse is collected from carts provided by Recology at no rental charge.
	Refuse, 64-gallon cart	\$78.70	X	*	Refuse is collected from carts provided by Recology at no rental charge.

*For more information please contact the County of Santa Clara Recycling Hotline
(800) 533-8414 or visit www.RecycleStuff.org*

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	Refuse, 96-gallon cart	\$118.05	X	*	Refuse is collected from carts provided by Recology at no rental charge.
	Refuse, Extra Bag Tag	\$6.00	X		Per 32-gallon bag
Recycling	1 cart		X	*	Included in refuse rate. Contaminated cart: charged the same as garbage
Compost			X	*	24, 64 or 96-gallon sizes available. Cost included in refuse rate; Contaminated cart: charged the same as garbage

*Based on demonstrated need (disability, etc.)

*as of July 1, 2022

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SINGLE FAMILY RECYCLING PROGRAM			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers	X		All milk cartons, juice boxes, soy and soup cartons are accepted. Place in split-cart under the blue lid side.
Cans	X		Aluminum, steel, bi-metal and tin cans and clean foil wrap and trays are accepted (no scrap metal such as baking pans or aerosol cans). Place in split-cart under the blue lid side.
Cardboard	X		Flatten, bundle, and place next to recycling bins. Max. Size: 3' x 3'.
Compostable Food Scrap Material & Food Soiled Paper	X		Residents subscribed to curbside service (individual trash carts) may place food scraps and food-soiled paper in compost carts, with or without yard trimmings. Accepted materials include meat and bones, dairy, bread, fruits, vegetables, peels, pits, cobs, shells, coffee grounds, food-soiled paper, paper towels and napkins, paper plates and cups.
Cooking Oil	X		Place in clear plastic bottle or jug with screw top lid (limit two) and set on top of curb next to recycling cart visible to driver.
Fluorescent Bulbs	X		Place CFLs in a clear sealed plastic bag and set on top of curb next to recycling cart visible to driver.
Glass	X		Place in split-cart under the blue lid side.
Household Batteries	X		Place in bag provided by Recology and set on top of recycling cart. <i>Auto batteries not accepted at curbside; but are accepted at the Smart Station.</i>
Junk (Large Item) Pick-Up	X		Included in On Call Plus Clean-Up program.
Metals, Other		X	
Metals, Scrap		X	Less than 6 feet in length, take to Mountain View Recycling Center or SMaRT Station (pots/pans, aerosol cans, trays, tools, etc.).
Mixed Paper	X		Place in split cart in gray lid side. Phone books, newspaper, & magazines.
Motor Oil	X		Place in container provided by Recology and set on curb next to recycling cart visible to driver.
Motor Oil Filters	X		Place in bag provided by Recology and set on curb next to recycling cart visible to driver.
Plastics	X		Only plastic bottles, tubs, jugs, and lids can go in recycling.
Plastic Bottles and Tubs	X		Bottles and wide-mouth tubs less than 2-gallon in size only. Place in split-cart under the blue lid side. No plastic bags or other plastic film accepted. Take plastic bags to local grocery stores.
Polystyrene (Plastic #6)		X	Foam blocks, food foam and packing peanuts are not accepted.
Textiles	*		Place clothing and textiles in clearly marked bags next to trash cart on collection day. Textiles also accepted at Mountain View Recycling Center or the SMaRT Station.
Yard Trimmings (Compost)	X		City provides 24-, 64- or 96-gallon bin. Contaminated cart charged as garbage. No palm fronds, dirt, sod, rock or plastics.

MULTI-FAMILY RECYCLING PROGRAM			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	

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Aseptic Containers	X		All milk cartons, juice boxes, soy and soup cartons are accepted. Place in mixed container cart.
Cans	X		Aluminum, tin, steel and bi-metal cans and foil wrap and trays are accepted. Place in mixed container cart. No scrap metal such as aerosol cans or pots/pans.
Cardboard	X		Flatten, bundle and place next to recycling carts. Max. size: 3'x3'.
Compact Fluorescent Light Bulbs and Tubes		X	Take CFLs to Mountain View Recycling Center and CFLs and tubes to SMaRT Station (limit 20). Property managers may arrange for CFL collection with Recology.
Compostable Food Scrap Material & Food-Soiled Paper	X		To add composting service, property manager/account holder must contact Recycle@MountainView.gov . Composting service is provided at no additional cost and at implementation residents receive educational literature and free kitchen pails to collect food scraps.
Cooking Oil		X	Contain in a clear plastic bottle or jug with a screw-top lid and take to SMaRT Station.
Glass	X		Place in mixed container cart.
Household Batteries		X	Take to Mountain View Recycling Center during drop-off hours, or to SMaRT Station. Property managers may arrange battery collection with Recology.
Junk (Large Item) Pick-Up	X		Apartments with nine-plus units can have property manager/owner call Recology to schedule up to two bulky item collection events per year. .
Mixed Paper	X		Place in mixed paper cart. Phone books, magazines, and newspaper accepted.
Metals, Other		X	
Metals, Scrap		X	Less than 6 feet in length, take to Mountain View Recycling Center or SMaRT Station (pots/pans, aerosol cans, trays, tools, etc.).
Motor Oil and Filters		X	Take to SMaRT Station.
Plastics	X		Only plastic bottles, tubs, and lids can go in recycling.
Plastic Bottles and Tubs	X		Bottles and wide-mouth tubs less than 2-gallon in size only. Place in mixed container cart. No plastic bags or other plastic film accepted. Take plastic bags to local grocery stores.
Polystyrene (Plastic #6)		X	Foam blocks, food foam and packing peanuts are not accepted.
Textiles	*		Multi-family property managers/owners may offer a textile collection location for their residents, to be serviced by Recology no more than once per quarter (limit 2 cubic yards per service). Textiles also accepted at Mountain View Recycling Center.
Yard Trimmings	*		Yard trimmings may be included in composting collection program. To add composting service, property manager/account holder must contact Recycle@MountainView.gov .